

## **Urgent Payroll Information**

### **Mass Unemployment Adjustment (3/23/10)**

***PLEASE READ!***

The Massachusetts Division of Unemployment Assistance published the new unemployment rates for 2010 for most companies on Friday, March 19th. As of the date of this notice, Solex Payroll, along with all other TPAs, are not able to access their client's new rates. Some companies still have not been issued rates. Unfortunately, for all of us these rates are being issued almost 2 months late. Solex Payroll has been collecting unemployment taxes for the first quarter utilizing the 2009 rates. As a result, companies with an increase in the dua rate will see an adjustment to their unemployment tax collected (in many cases a significant increase) with this week's payroll. This adjustment will reflect the difference between what has been collected and what is actually owed as a result of this new rate. If you have received notification of your new rate or have access to the dua site to get this we ask that you do so and forward the new rate information along to us.

For those companies whose last payroll of the quarter has already been processed, we will be running an adjustment payroll in order to collect the additional taxes due. This payroll must be processed before the first payroll of April is run. It is critical that you look for the adjustment payroll reports so that you may make provisions to cover the additional tax debit. If we are unable to obtain your 2010 rate we will be submitting the taxes we have collected and you will be liable for any additional amounts.

We realize that this creates a difficult situation for many of our companies. Please be aware that this Quest transition has been extremely difficult for us as well and has significantly increased the demands placed on the Solex Payroll staff. We have responded as quickly as possible to the ever changing state requirements and will continue to work towards making this transition as smooth as possible for our clients.

We would certainly encourage anyone who is unhappy with the Quest process and the late determination of the 2010 rates to express your feelings directly to the Division of Unemployment Assistance at 617-626-5072.